

SOFTWARE SOLUTION

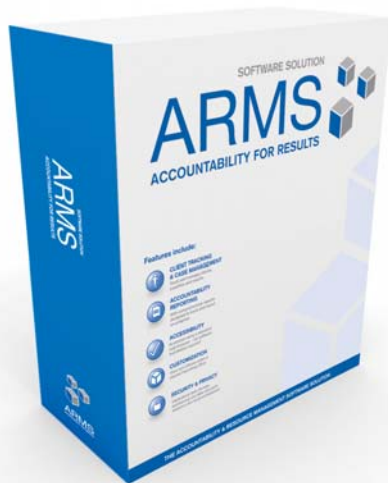
ARMS

ACCOUNTABILITY FOR RESULTS



THE ACCOUNTABILITY & RESOURCE MANAGEMENT SOFTWARE SOLUTION

www.armsonline.ca



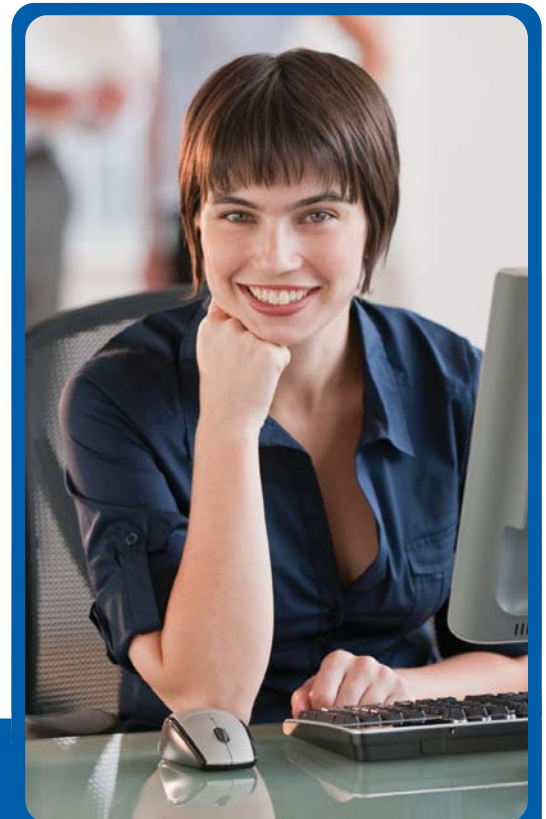
INTRODUCING ARMS SOFTWARE SOLUTION

ARMS is a powerful and easy to use case management system, which accommodates the specific tracking and reporting requirements of Service Canada. Designed to meet the accountability requirements for EAS, AHRDA, ASEP and other funding groups, and with toll-free phone and email support at no additional cost, ARMS is the software solution to meet your case management needs.

WHY ARMS SOFTWARE SOLUTION?

ARMS user friendly and secure system is the smart choice for your case management needs. See some of the benefits below:

- **ACCESSIBLE** ARMS is easily accessible via the Internet and requires no actual software installation. ARMS supports both high speed and dial up connections.
- **EASY** User-friendly navigation and screens allow users to focus on results and not on using the system.
- **SECURE** Data is securely stored and backed up to prevent any losses.
- **FLEXIBLE** ARMS meets the requirements of many different organizations and can be easily customized to meet specific needs.
- **SUPPORTED** 1-800 functional and technical assistance is available to users.



CONTACT US

For more information about pricing, to arrange a demo or to purchase ARMS SOFTWARE SOLUTION, please contact us:

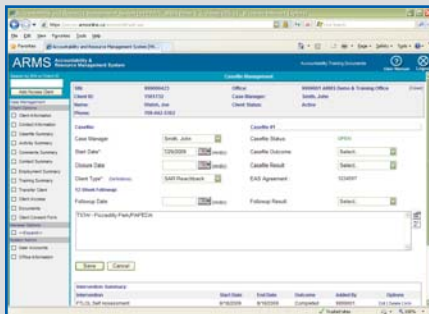
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Visit us online for more information:
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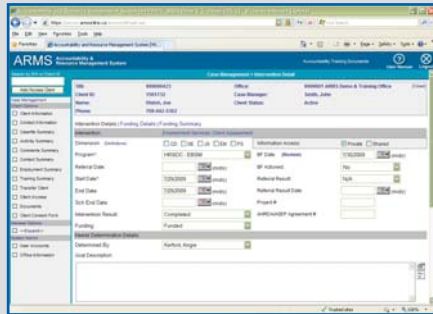
FEATURES

ARMS is available in English and French and offers several powerful features facilitating the tracking and management of clients. See our features column to the right for the major features available in ARMS:



CASEFILE SUMMARY SCREEN:
Track interventions, outcomes and results.

INTERVENTION DETAILS SCREEN:
Track detailed information on individual interventions.



SYSTEM REQUIREMENTS

An internet connection and any workstation running Internet Explorer 6.0 or higher is required to run the ARMS System.

The minimum recommended workstation configuration is:

- Windows Vista, XP or 2000
- Internet Explorer 6.0
- Screen Display 800 x 600
- High Speed Internet Connection - If high-speed internet is not available in your area, the ARMS System can run on lower bandwidth connections (56kpbs/28.8 kpbs)

SUPPORT THAT WORKS

Case management and technical support is available Monday to Friday from 8.30 am to 5 pm. Support is provided on our toll -free line or by email.

Further ARMS Software Solution training can also be arranged for users.

CLIENT TRACKING & CASE MANAGEMENT



USERS CAN:

- Track and manage clients, casefiles and results
- Record additional employment and training history
- Manage group sessions and participants
- Share or transfer clients between service providers
- Report on past due follow-ups and inactive case files
- Flag clients to review at a later date

ACCOUNTABILITY REPORTING



ARMS SOFTWARE SOLUTION:

- Provides comprehensive reports designed to track and report on progress
- Provides automatic reporting of accountability data to Service Canada (CSGC, or Standard Data Files)
- Can support data reporting requirements to other funders when needed

ACCESSIBILITY



ARMS SOFTWARE SOLUTION IS:

- Available in English and French
- Accessed using a standard web browser - no software installation required

CUSTOMIZATION



USERS CAN:

- View sub-offices under a master/reporting office
- Import existing data from Contact IV, Arosuite and other client tracking and case management systems
- Add new types of interventions and funding types to accommodate special requirements
- Request other special requirements

SECURITY & PRIVACY



- All data is encrypted using 128 - bit encryption
- Secure login and access control
- Comprehensive tracking and logging
- User levels (admin, update, view-only and reporting)
- Ability to flag data as "private"
- Centralized data storage and backup (no data ever gets stored on the local workstation)